

# NDIS PRICE GUIDE UPDATE JULY 2024



**The National Disability Insurance Agency (NDIA) have released an updated NDIS Pricing Arrangements and Price Limits document, which comes into effect from 1 July 2024.**

## Price Changes

There have been some small increases in price which are outlined in the NDIS price guide.

As per our Service Agreement – Terms, we charge in line with the NDIS price limits, and update our rates when the NDIS make changes to the Price Guide.

NDIA will increase any unspent funds in your current NDIS plans automatically, so that participants can continue to receive their existing level of supports. New plans starting from 1 July 2024 onwards will be built using the new price limits.

There is no increase to therapy, support coordination or plan management prices.

## Short Notice Cancellations

The NDIS have maintained Group Program cancellation rules. Participants must give providers seven (7) clear days' notice if you wish to cancel your scheduled supports. If less than 7 days' notice is provided, or you do not show up to your appointment without giving any notice, then the provider can charge you for the price of the appointment or service.

The NDIS have changed Therapy and Support Coordination cancellation rules. Participants must give providers two (2) clear "business" days' notice if you wish to cancel your scheduled supports. If less than two (2) clear "business" days, or you do not show up to your appointment without giving any notice, then the provider can charge you for the price of the appointment or service.

If Pinarc are given appropriate notice we will do everything we can to offer your appointment time to someone else or fill the session with other billable work e.g. writing reports. If we can do this, we will not charge the cancellation fee.

## More Information

If you have any questions about any of these changes and what they will mean for your plan, speak to your Support Coordinator or Local Area Coordinator. If you feel you need additional funding, please contact your local NDIA office and request a plan reassessment.

For further information on the NDIS pricing changes, please refer to the NDIS website:

<https://www.ndis.gov.au/providers/pricing-arrangements>

If you have any questions, please call Pinarc Deputy CEO, Sara Cavanagh, on 0488 182 440.



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